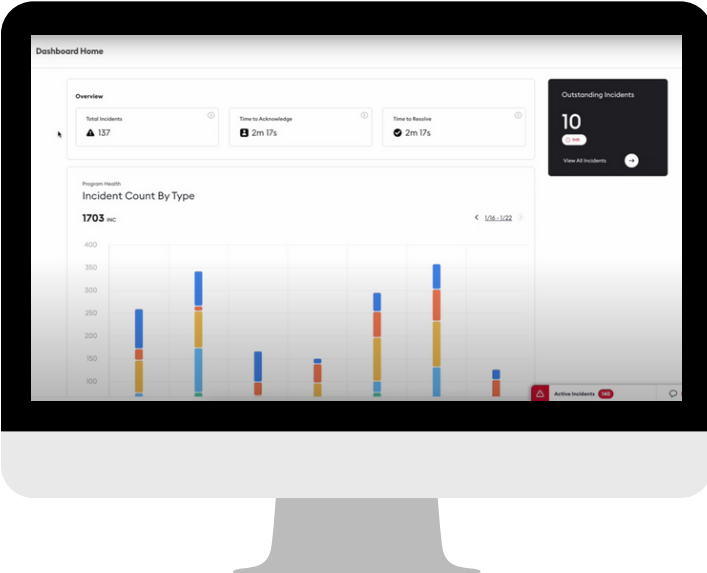


Data Analytics and Metrics

Gain more insights into your security program for better decision-making across the organization



HiveWatch



Without the proper insights and metrics, security teams are unable to prove ROI and effectiveness of their programs.

The **HiveWatch® GSOC Operating System** was built as a data-driven platform to give you the information you need to make better decisions about your program.

- Measure all facets of your security program
- Determine effectiveness of field resources and allocate them toward more proactive assignments
- Identify high performers
- Adjust standard operating procedures
- Evaluate security program designs

Using program insights and metrics help security leaders with:

- Tangible evidence of security performance improvement and a positive ROI
- Actionable insights to better your program and create efficiencies
- Exportable reports and shareable dashboards ready for executives
- Dedicated account management offering monthly data and analytics briefings for program improvement

Specific data included:

- **Response Time by Event** – Operator and field time to respond per event
- **Response Time by Incident Segment** – Operator and field time to respond per step in incident response
- **Performance Trends by Shift** – How well shifts perform compared to one another (hour by hour)
- **Performance Trends by Individual** – How individuals perform over time
- **Incident by Type x Frequency** – How many incidents of a certain type occur and when
- **False Positives by Frequency** – How many false positives occur
- **Performance by KPI** – How well Operators and the field perform compared to pre-determined or contractual KPIs

