



HiveWatch

OFFERINGS

HiveWatch® GSOC Operating System

Allows security teams to bring together information, data, and technologies into a single platform that improves their overall security posture, reduces noise and complexity, and delivers more intelligence across the organization.

HiveWatch® Command Center

A security operations management platform that streamlines field resource-to-operator communications, centralizes the storage of security resources, optimizes incident workflow, and aids in incident management and response.

GSOC-as-a-Service

As a fully staffed and state-of-the-art Global Security Operations Center, our 24/7/365 operators oversee and respond to physical security events. This customized security solution is built around the individual needs of your company.

Who is HiveWatch?

HiveWatch was created to solve some of the physical security industry's biggest and most frustrating challenges, including false alarms, tailgating, integration of disparate security technologies, lack of data and analytics, and operational inefficiencies. Its solutions and services fill a gap in your security program as you strive to do more, with less.

CUSTOMER RESULTS

\$28M

SAVINGS OVER 3
YEARS

15 to <1

TIME TO RESOLVE IN
MINUTES

60%

REDUCTION IN FALSE
POSITIVES OVER 6
MONTHS



Your end-to-end Security Operations Platform

The **HiveWatch® GSOC Operating System** solves some of the physical security industry's biggest and most frustrating challenges allowing security teams to bring together information, data, and technologies into a single platform that improves their overall security posture, reduces noise and complexity, and delivers more intelligence across the organization.

SOLVE FOR COMMON SECURITY CHALLENGES

Connect disparate systems

Bring disparate systems, such as access control and video into a single, easy-to-use platform that reduces false alarms for more proactive security.

Enable better communication between field resources and SOC operators

Facilitate two-way communication from the GSOC to field resources to share data and information, create manual incidents, conduct Guard Tours, and better inform response through the Guard Mobile App.

Monitor device health

Reduce wasted time and decrease risk by leveraging automation and centralization to find and fix malfunctioning devices.

Localized emergency response

Directly contact local 911 or emergency services, automatically routed by incident location, to reduce response time during an emergency.

Program insight & performance metrics

Make more informed decisions about staffing and resources using the program dashboard, which measures time to resolve, time to acknowledge, performance trends, incident types, and much more.

Streamline incident response workflow and management

SOPs guide operator response, while operators can manage incidents, collect real-time info and data, and export cases and incidents for investigations.

Reduce false alarms

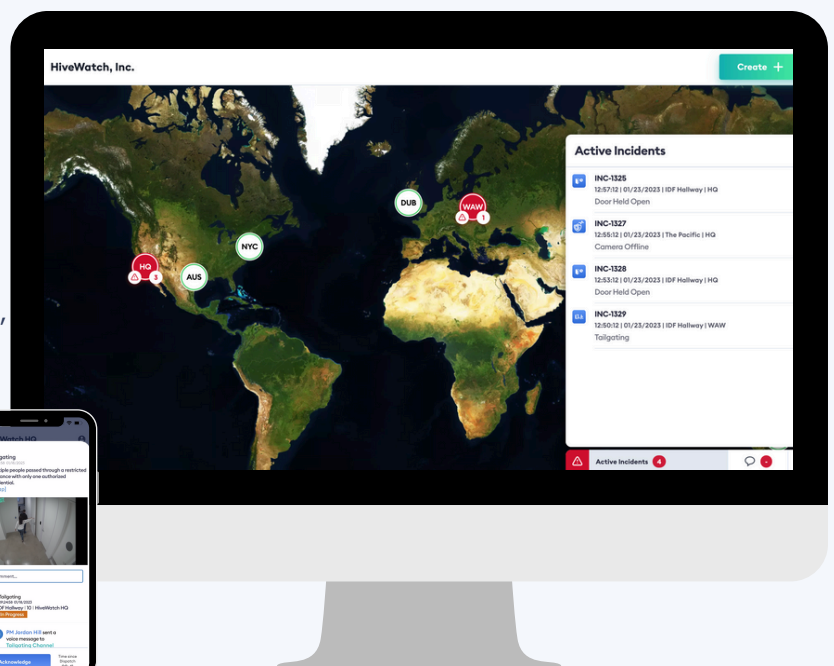
Don't just turn off noisy sensors – analyze and diagnose them to dramatically reduce false alarms and excess noise up to 98%.

Tailgate detection

Automatically detect and visually confirm tailgating incidents.

Centralize critical information

Easily store and access Standard Operating Procedures (SOPs), site snap shots, and data logs about specific incidents for streamlined incident/case management.



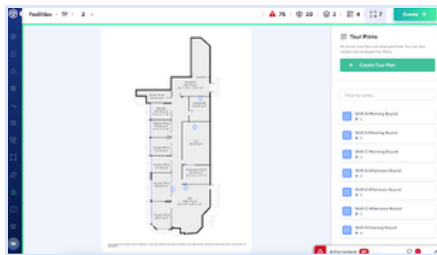
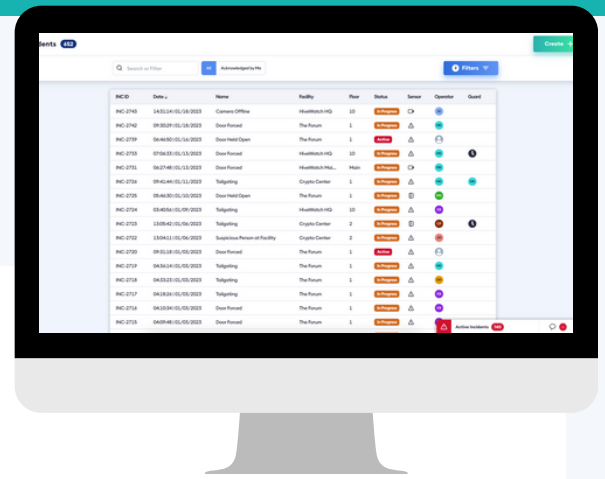
**More
about
HiveWatch**

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HiveWatch® Command Center

SECURITY OPERATIONS MANAGEMENT PLATFORM

Streamline field resource-to-operator communications, centralize the storage of security resources, optimize incident workflow, and aid incident management and response.

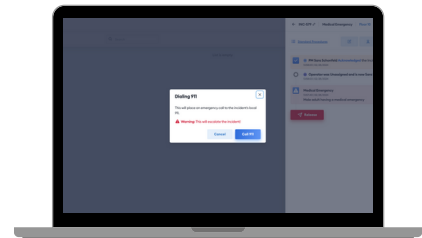


COMMUNICATE WITH FIELD RESOURCES

Facilitate two-way communication from the GSOC to field resources to share data and information, create manual incidents, conduct **Guard Tours**, and better inform response through the **Guard Mobile App**.

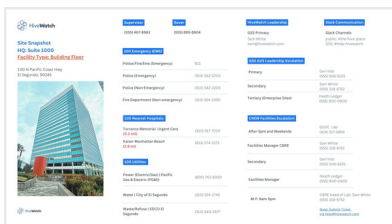
LOCALIZED EMERGENCY RESPONSE

Directly contact local 911 or emergency services, automatically routed by incident location, to reduce response time during an emergency.



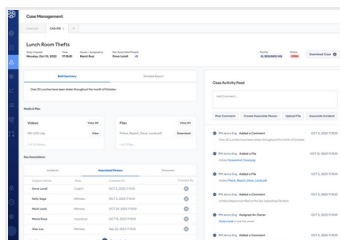
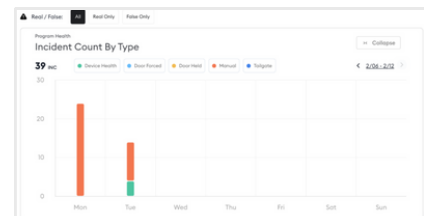
CENTRALIZE CRITICAL INFORMATION

Easily store and access Standard Operating Procedures (SOPs), site snap shots, and data logs about specific incidents for streamlined incident/case management.



COLLECT DATA AND INSIGHTS

Make more informed decisions about staffing and resources using the program dashboard, which measures time to resolve, time to acknowledge, performance trends, incident types, and much more.



INCIDENT WORKFLOW AND MANAGEMENT

SOPs guide operator response, while operators can manage incidents, collect real-time info and data, and export cases and incidents for investigations.

Request a Demo



HiveWatch® GSOC-as-a-Service



CUSTOMIZED PROGRAM TO FIT YOUR SECURITY PROGRAM NEEDS

Built around the individual needs of your company, the HiveWatch® GSOC-as-a-Service (GSOCaaS) is a fully staffed and state-of-the-art global security operations center.



MAXIMIZE RESOURCES

As companies look to maximize their security investment, leveraging a GSOCaaS can mean significant cost savings for a security program.

EFFICIENT RESPONSE TO EVENTS

The HiveWatch GSOC ingests your current security camera and access control feeds and then uses agreed upon standard operating procedures (SOPs) to respond to events.



HIGHLY TRAINED STAFFING

The HiveWatch GSOC is staffed by tenured GSOC operators who participate in ongoing certification requirements and training to deliver the security operations oversight required by our clients.

COST-EFFECTIVE SECURITY

Using a shared service model makes having a GSOCaaS a more affordable option. The ability to scale as business needs change and grow creates a more cost-effective method of security.



Find out more



CUSTOMIZED RESPONSE

The ability for security teams to customize response and incident management based on regulatory compliance, established SOPs, and more, allows for HiveWatch to meet the needs of the organization.